

West Virginia Health Benefit Exchange
All Stakeholder Group
Meeting Agenda

August 13, 2013
10:00 AM – 12:00 PM

Agenda

1. Introduction

- a. Follow similar schedule. A copy of the agenda was sent out earlier. Start with introduction.
 - i. OIC Health Policy
 - ii. Independent Insurance Agents
 - iii. Four side group
 - iv. WV Health Association
 - v. WV Hospital Association
 - vi. WV Association of free clinics
 - vii. WV for Affordable Health
 - viii. Unicare
 - ix. Primary care
 - x. TSG
 - xi. WV Free
 - xii. Urban Insurance
 - xiii. CESD
 - xiv. Highmark WV
 - xv. Bowl Right
 - xvi. Target Insurance
 - xvii. Commercial Insurance
 - xviii. National Association of Financial Advisor
 - xix. United Healthcare
 - xx. Osteopathic school
 - xxi. Highmark WV
 - xxii. Spillman, Thomas, &
 - xxiii. Life Insurance Company
 - xxiv. Health Plan
 - xxv. WV DHHR
 - xxvi. Legal Aid WV
 - xxvii. WVU
 - xxviii. Guardian Life
 - xxix. Planned Parenthood
 - xxx. Highmark

2. What's New

- a. August newsletter is out. Questions, comments? Encourage you to send in any information that you see to help the OIC keep everything up-to-date.

3. Federal Updates

- a. CMS award was giving to WV health centers. 26 total award. 2 million+ for outreach and enrollment. 53 additional jobs will be created & approx. 61,000 West Virginians to enroll in healthcare. There is a list on the CMS website about who received an award.
- b. HHS received a final rule for the navigators & consumers assistance tool. Waiting on guidance on the program for the FFM, which we are.
- c. Release of a website. It's: business.usa.gov/healthcare for businesses to answer questions for what they need to know about the healthcare law. Once you get on the website there is a resources that takes the business through a series of questions, which will help determine each individual business know everything they need.
- d. Training was sent out. Agent training information is on the website. Form is provided. Only first part is there. 3 total parts. CMS trip is underway this week in order to get everything settled and all the information for the agents.

Are the agents going to be able to get the create now?

- Generally no, it is up to our providers to see.
- Agents who have completed the training will be on a list that is sent to the OIC.
- e. Another group that they have come out with. Champions for Change that is a volunteer organization that wants to develop and help get the word out to help to get the word out. Not a formal certification or anything.
- f. Certified application counselors are not available yet, but are expected on the 15th
- g. Updates to the questions and answer are released. We will send a link out and add it to our website. One of the most about the eligibility process.

Where do I find a list of organizations that received funding?

- It's on health resources and administration website. "Google CMS"
- We will send a link out with the notes follow-up

4. WV Updates

- a. Rates and forms submitted all the plans. Our state was one of the first ones to get it through. Everything has been accepted. In a testing type phase. "plan-preview" it's in the federal hands.

When will you release the names of everything?

- Oct. 1

If they've been submitted and now are being tested, what has to happen between now and then that they can't be released earlier?

- Everything has to be done by the federal government first, which means we can't release them.

A series of states have released their plans, and this is important information.

- They're many variables in the plans and whatnot. We can't put a rate out there yet because everyone is going to have a different amount.

Would you say that they are pretty close to being in line with the averages?

- I haven't looked at the rates myself.
- b. Awarded a second level establishment grant for 10 million. About 9.5 going to IPA program. Rest is going to in-house salaries. This grant will run through July 2014. Maximus is the vendor for the IPA program.
- c. OIC staff members are going to Maryland to meet with CMS to go over where we are with the implementation of the program here in WV.
- d. Maximus has been actively working on everything. No official hiring. They will have an office in Charleston. Great candidates that they're looking at. They will be sub granting with several organizations. We are currently accepting applications right now, and the August 15th deadline is extending. Application will be released publicly; it is currently located on the website. Around 270 IPAs will be funded with this. Maximus is advertising on various entities throughout the state including Workforce WV. 15th will be announcing who won the navigator contract.
- e. WV Free is having an app for enrollment. Stop by next Monday at 1114 Quarrier Street between 1-4pm.
- f. Developing a list of who has what and where in order to prevent duplication.

5. Other Updates

Who can help without funding:

1. IPAs
2. Certified Counselors
3. Agents
4. Navigators
5. Community Assisters
6. DHHR Workers

What coordinated effort is going on in Greenbrier County to develop everything.

Greenbrier County health Alliance is the only established thing. ?

- It's going to happen on a county-by-county basis. It's going to be who has the expertise and the time and energy to get everything done.
- DHHR will be plugging into the OIC network in order to get everything done to prevent them from being pointed to the county office.
- Another resource will be AARP and retirees will provide services and people to help get everyone signed up and then to work with them to work with other consumers to work to develop with other resources.

Do you see the average person seeking help? Can they go on the website and enroll on their own.

- They can do whatever they feel most comfortable; agent, website, IPA, etc.

DHHR has identified consumers who are currently eligible for SNAP and parents for children who are on Medicaid. We are going to send out forms to approx. 50,000 people to help unclog the system. They can complete those forms and send them back into the DHHR.

What about institutions of higher education?

- We have not currently looked at housing them there, which is a conversation we can have. We are open to it.

Are the hospitals going to do mass media?

- Looking at radio spots, but we're looking for guidance from the State of WV.

Delay in posting the carriers and the products that have been approved, is there going to be an opportunity for the plans to modify what they've presented?

- They can submit modifications that has to be re-approved.